GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:1265
ANSWERED ON:21.08.2007
REGISTRATION OF FIRs
Owaisi Shri Asaduddin

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether non-registration of FIRs is one of the major obstacle in the functioning of the criminal justice system;

(b) if so, whether the Administrative Reforms Commission (ARC) has made suggestions to the Government to explore options to ensure smooth registration of FIRs;

(c) if so, whether the ARC has also recommended lodging FIRs at public kiosks or through call centres;

(d) if so, the details of other recommendations made by the ARC in this regard;

(e) whether the Government has accepted the recommendations of ARC;

(f) if so, the details thereof;

(g) if not, the reasons therefor; and

(h) the time by when the new system of registration of FIRs is likely to be implemented?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SMT. V. RADHIKA SELVI)

(a) to (c): The Administrative Reforms Commission in its report has, inter-alia, recommended that registration of FIRs should be made totally citizen-friendly and technology should be used to improve the accessibility of police stations to the public. The Commission have also recommended that establishing call centers and public kiosks are possible options in this regard.

(d) to (h): Other recommendations are on public order, national security, social harmony, police reforms, reforms in criminal justice system, constitutional issues including special laws, role of civil societies/media/political parties etc. The recommendations are under consideration.